



Linderman Library  
30 Library Drive  
Bethlehem, Pennsylvania 18015-3067

Tuesday, September 01, 2002

Ed Carr  
Static Power Conversion Systems  
59 Chambersbrook Road  
Branchburg, New Jersey 08876

Dear Ed,

I'd like to thank you and your guys for the tremendous effort that they put forth during the installation of our new InteCom Pointspan System. Your ability to install the new DC Chargers in advance at our 13 sites enabled our user community to experience a minimal amount of downtime during our three cutover weekends.

Once again the strong business partnership that we share has proven invaluable.

Thanks again for all your help,

A handwritten signature in black ink, appearing to read "D Jones".

David Jones  
Lead Engineer